





## Stella Jarvis

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## Why are we here today?

Although it is early in the year there are already some common problems emerging with moving goods GB to EU / EU to GB.

We are hosting this webinar today:

- to highlight and discuss the problems we now know about since 1 January 2021
- to provide clarity on a range of technical processes where goods are moving through the border
- to understand why goods are being held and / or re-exported back to UK and how to deal with this
- to know what to do to get goods verified and released if they are held





## **Heather Jones**

Deputy Director,

**EU Member States Engagement** 

Border and Protocol Delivery Group



## Introduction

- Introduction to the EU officials
- UK DEFRA SPS
- UK HMRC customs
- Two case studies if time allows
- Open Q&A please type questions during the event
- Plenary wash up



# Introduction by EU customs officials



Roel van 't Veld Specialist Policy Adviser EU Affairs, Customs Administration of the Netherlands



Peter Verbaas
Manager Import Inspection
division, Coördinator Brexit
The Netherlands Food and
Consumer Product Safety
Authority (NVWA)



Werner Rens Advisor-General, Belgian Customs Administration



Dr. Jan Van Seghbroeck
Attaché - Expert import
Brexit - Coördinatie
FASFC -DG Control Policy
International Affairs
AC-Kruidtuin
Food Safety center



## Top issues for GB exports on arrival in the EU

- General problems with quality of documents and data
- Entry Summary Declarations (ENS / safety and security) missing
- EORI invalid or incorrect EORI numbers
- Documents that make incorrect references to previous arrangements, for example on quantity and weights, due to the inventory system
- SPS documentation missing or incorrect e.g. EHC incorrectly completed
- SPS no pre-notification of arrival to Border Control Post (BCP)
- SPS no appointment booked for inspection at BCP
- Understand REX processes and apply for and preference request



## Top issues for exporting goods from the EU

- Operators must provide the correct information on the type of document at the time of booking:
  - o e.g. transit document vs export document
- General quality of documents and data
- Ex works contracts where the buyer cannot be accepted as the exporter of the goods
- Knowledge of origin rules under the Trade and Cooperation Agreement (TCA)





## GB - EU movement - Stages

Getting premises authorised / 01 Competent Authority approved Pre notify through a Common Health Entry Common Health Entry Document (CHED) in TRACES NT or Document (part 1) TRACES NT / 02 for the Netherlands: CLIENT (Phyto) and CLIENT & VGC (NL) VGC (Veterinair and food) **Export Health Certificates** Applying online for a EHC and know (EHC) / Phytosanitary 03 what to do with it Certificate Pre-notify the Border Control Post (BCP) of the intended arrival within 24 Pre-notify the BCP 04 hours of arrival and make your appointment in the Netherlands Entry via a Border Control What to expect at the BCP and getting 05 Post (BCP) through smoothly

GB exporter

GB exporter contacts EU importer to get them to pre-notify part 1 of the CHED

**GB** exporter / Certifying Officer

The owner of the goods GB exporter EU importer

Haulier / Designated agent

## **Competent Authority**

Getting premises authorised / approved

- Food products being exported from GB to EU will need to be dispatched from an establishment approved under food hygiene regulations, that will be listed for export purposes by the EU
- To be added or removed from the EU Approved Establishment List, a business will need to contact the Animal and Plant Health Agency (APHA), Food Standards Agency (FSA), Food Standards Scotland (FSS) or the local authority depending on the product
- The process to be added to the EU list will take up to 30 days during which time goods cannot be exported to the EU

If any of the following steps are not completed the goods will be refused entry on arrival in the EU

# Pre-notification of the Common Health Entry Document (CHED)

GB exporter tells EU importer

- Exporters moving products of animal origin and SPS goods from GB to the EU will need to work with their EU importers to pre-notify the EU authorities using the **TRACES NT** system or via the Netherlands **CLIENT (Phyto) and VGC (Veterinair & food)**
- The EU importer pre-notifies the arrival of the consignment by completing Part I of the Common Health Entry Document (CHED)
- On completion of CHED Part I, the declarant retrieves the CHED number which MUST be added to the pre-lodged import or transit declaration
- Economic Operators should <u>not</u> wait for the CHED Part 2 & 3 processes to complete before adding the pre-lodged customs or transit declaration to Part 1 - they must do that step earlier!
- At the time of booking, the truck driver / trailer operator (for unaccompanied freight) has to inform the ferry operator that the consignment is submitted for SPS control to ensure the truck / trailer presentation to the BCP

Types of CHED

There are different Common Health Entry Documents depending on the type of consignment:

- CHED-A for consignments of live animals;
- CHED-P for consignments of products of animal origin, germinal products, animal by-products and derived products, composite products, and hay and straw;
- CHED-PP for consignments of plants, plant products and other objects;
- CHED-D for consignments of food and feed of non-animal origin

For further information: ec.europa.eu/food/animals/traces/certif-docs-features en



# Pre-notification of the CHED via TRACES NT (VGC in NL)

#### Example Part 1 CHED form

#### **EUROPEAN UNION**

#### Common Health Entry Document for Animals PART I - DESCRIPTION OF CONSIGNMENT **CHED** reference 1.1 Consignor/Exporter Local reference Name QR CODE **Border Control Post** Address **Border Control Post code** ISO country code Country Consignee/Importer 1.7 Place of destination Name Name Registration/Approval No Address Address Country ISO country code Country ISO country code Operator responsible for the consignment 1.9 Accompanying documents Name Type Address Country Commercial document references Country ISO country code Prior notification Date Time 1.13 1.11 Country of origin ISO country code Means of transport 1.12 Region of origin Code □Airplane □Vessel Identification □Railway ☐Road vehicle

#### 1.15 Establishment of origin Registration/Approval No Address Country ISO country code Container number/Seal Number Official Seal Container No Seal No 1.18 Certified as or for: □Breeding/production □Slaughterhouse □Dog/Cat/Ferret □Travelling circus/animal acts □Confined establishment □Registered □Omamental aquatic animals □Fattening □Relaying equidae □Quarantine | □Other □Exhibition □For onward travel to 1.22 □For transit Details of controlled destinations for I.20 and I.22 1.23 1.25 1.26 temporary Exit date Exit point □For internal □For re-entry □For market admission Means of transport after BCP/storage 1.28 Transporter □Airplane □Railway Identification Name Registration/Approval Number □Road □Vessel Address Country vehicle Date of departure Date Time 1.30 Journey log □Yes □No

Pre-notification of the part 1 of the CHED via TRACES NT (VGC in NL)

Essential actions and consequences

- Pre-notifying of part 1 of the CHED to the BCP within 24 hours of the arrival of the goods
- The goods need to be pre-booked into the BCP and this also needs to be done at this stage
- Notification cannot be done once the goods have arrived in the EU

# Goods will be refused entry to the EU unless the CHED prenotification has been done

Export Health Certificate (EHC) 03

- GB exporters of **Products of Animal Origin** must provide **Export Health Certificates** (EHCs)
- A hard copy of the final EHC travels with the goods therefore a fully certified EHC will be required before the goods leave the premises. The EHC will be checked when goods arrive in the EU
- There are over 125 types of EHC for exports to the EU each setting out the specific EU health requirements. Each EHC has guidance notes that stipulate the requirements to be met
- Search for the EHC required for each product on **DEFRA's Form Finder** on EHC Form Finder on **GOV.UK**
- Applications for an Export Health Certificate can be made here on GOV.UK

**Export Health Certificate (EHC)** 

Certifying Export Health Certificates

Goods need to be certified by an approved Certifying Officer before they are exported to the EU

There are two main types of certifying officer in Great Britain:

- Official Veterinarians (OVs) are qualified vets who hold additional qualifications to inspect and certify EHCs
- Food Competent Certifying Officers (FCCOs) who are generally environmental health officers or Food
   Safety Officers based in Local Authorities

Export Health Certificate (EHC) 03

Certifying Export Health Certificates

- GB Exporters will need to locate and secure the services of a Certifying Officer (CO) **before** applying for an EHC. The CO will also need to be registered on EHC Online
- A Certifying Officer will **physically inspect your goods** and will issue the EHC only if the export meets all requirements. The completed certified EHC then travels with the consignments
- GB Exporters must ensure that the Certifying Officer is qualified to inspect the product type
- Certification can take place at a premises away from the premises of origin (e.g. a logistics hub) with appropriate supporting attestations
- The CO or certification services will charge for the inspection and issuing the EHC. The EHC itself is free

Export Health Certificate (EHC)

**EHC Online Application** 

- The **GB exporter** selects the appropriate EHC and starts and completes the application before it goes to the Certifying Officer for review and certification of the goods
- The Certifying Officer will issue the GB exporter with a certified EHC
- Exporters will need to check it is fully completed, signed and stamped and send it with the consignment
- EHCs can be printed off on standard office paper
- EHC will be automatically translated into the required languages
- Plan the route to get an inspection at an <u>EU BCP that can accept your type of goods</u>.

An export without the correct EHC will be rejected on entry to the EU

## Export Health Certificate (EHC)

What do I do with my completed EHC? (short straits)

- The original EHC must be given to the haulier / ferry operator (for unaccompanied)
  as the original EHC must be physically presented at the BCP in the EU
- A scanned copy of the EHC must be sent to the EU importer. The EU importer will then
  upload the scanned copy to TRACES NT (or emails it before leaving the UK to the
  Document Control team in the Netherlands)
- A completed EHC is required for each type of animal product being exported from the UK to the EU
- If a consignment includes a mix of products, a separate EHC will be required for each type of product unless they fall under the same product type
- Further information on EHCs can be found <u>here</u>



COUNTRY

03 Export Health Certificate (EHC)

## Example EHC form

Veterinary certificate to EU

#### **CHAPTER 1**

#### Health certificate

For processed animal protein not intended for human consumption, including mixtures and products other than petfood containing such protein, for dispatch to or for transit through (²) the European Community

	1.1.	Consignor					1.2.	Certificate	reference	1.2.a.	_
		Name						namoor			
nent		Address					1.3.	Central Comp	etent Authority	7	
		Tel. No					I.4. Local Competent Authority				
igni	1.5.	I.5. Consignee					1.6.	Person respor	sible for the c	onsignment in EU	
Part I: Details of dispatched consignment		Name Address						Name Address			
		Postal code Tel. No						Postal code Tel. No			
	1.7.	Country of origin	ISO code	1.8.	Region of origin	Code	1.9.	Country of destination	ISO code	I.10. Region of destination	Code
Det	1.11.	.11. Place of origin				I.12. Place of destination					
art I:			Approval number			Custom warehouse					
ية		Name					Name		Approval number		
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	I.13. Place of loading				1.14.	Date of depart	ture				

1.15.	Means of transport Aeropla Road vehic		Railway wagon	I.16. Entry BIP	in EU		
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						1.20. Qua	ntity
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		Ambient	Crimed	'	riozen 🔲		
1.23.	Identification of contain	er/Seal number				1.24. Type	e of packaging
1.25.	Commodities certified for		imal feedingstuff	Technic	cal use		Other
1.26.	For transit to third coun	try vis-à-vis EU		I.27. For import	or admission	into EU	
	3rd country	ISO code					
1.28.	Identification of the com	modities					
	Species (Scientific name)	Nature of com		Approval number of establishments Manufacturing plar		Net weight	Batch number

Export Health Certificate

Essential actions and consequences

Need to address issues with poor quality EHCs:

- the goods will be held while the authorities check the information provided
- o repeated inaccuracies with codes, quantities etc
- Incomplete / incorrect scanned copies of the EHC

No documents, no entry

03 Plant and Plant Products

Applying for a Phytosanitary Certificate (PC)

- The EU requires **GB exporters** of regulated plants and plant products to have a phytosanitary certificate
- 7 days advanced notification of the intent to export must be provided. This enables inspectors to visit, inspect and have the phytosanitary certificate issued. Animal and Plant Health Agency (APHA) will ensure a phytosanitary certificate will be issued by the date requested
- GB exporter must include information on the application such as: consignee and consignor addresses, commodities, including weight and number of packages and origin of the commodities
- Applications will be approved by APHA and most PCs will be issued onsite by a plant health inspector after the physical inspection has taken place
- All wood packaging material, including pallets must also be ISPM 15 compliant



#### O3 Phytosanitary Certificate (PC)

What do I do with my completed PC?

Name and address of exporter XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		PHYTOSANITARY CE No. EU/UK/E&W/2018/XX ORIGINAL	
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		5 Place of origin	dis.
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XXXXXXXXXXXXXX		7. CO	d-6-8
Declared point of entry XXXXXXXXXXXXXXXX		Dywodraeth Cymru	aerra
Distinguishing marks: number and de		Welsh Government	9 Quentity declared
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- Due to current COVID easements a scanned image of the PC will be supplied to the GB exporter. This should then be provided to the EU importer who will upload it as part of their CHED-PP notification on TRACES-NT (CLIENT in NL)
- The original PC will be mailed to the exporter who must provide this certificate as soon as technically feasible to the EU importer
- A completed PC can cover multiple goods of the same commodity groups. e.g. apples, pears and oranges can all be on one PC
- Further information on PCs and exports can be found at <a href="https://www.gov.uk/guidance/export-plants-seeds-bulbs-and-wood-special-rules">https://www.gov.uk/guidance/export-plants-seeds-bulbs-and-wood-special-rules</a> and on the Plant Health Portal here.



## **EU** procedures

- Documentation
- Border Control Posts
- Pre-notification



Pre-notify the BCP and book your appointment

GB exporter / EU importer will need to **pre-notify the BCP** for consignments that need to enter the EU through a BCP via the CHED

If you haven't done this in advance - you cannot do it once your goods have arrived in the EU

#### In Belgium

- The pre-notification is done via the submission of a CHED in TRACES NT
- The carrier or haulier or an employee of the port can present the goods at the BCP
- There is no requirement to book an appointment in Belgium as this is done automatically as part of customs processing
- The person responsible for the cargo will be told to present the goods at the BCP

Note:

GB Exporter should ensure that the BCP at port of entry to the EU handles the goods



Pre-notify the BCP and book your appointment

#### **Veterinarian and food process in the Netherlands:**

- GB Exporter / EU importer will also need to make an appointment to have the goods inspected
- BCPs are private operations and charges will apply
- BCP's are recognised for various type of goods; check upfront if they're approved for your cargo type
- Traders will not need to have an agent to present the goods
- At the BCP the original EHC needs to be presented (unless COVID procedure is agreed)

#### Phyto process in the Netherlands:

- GB Exporter / EU importer does a pre-notification in CLIENT latest 4 hours before arrival (RORO), containing type of goods, volume and privately owned, formally recognized Inspection location of own choice (mostly this is the location of importer itself)
- CLIENT responds immediately to confirm inspection(moment)
- Trader hands over original PC at start of inspection



## Composite Goods

Composite food products are for human consumption only. They contain a mix of processed products of animal origin (POAO) or have plant products used as a main ingredient - not just added for flavouring or processing

Some composites are exempt from EU Border Control Posts (BCP)

- If a product is exempt a commercial document instead of an Export Health Certificate will be required and goods can enter the EU through any point of entry
- An additional Export Health Certificate will be required for composites containing honey, gelatin or snails
  - If there is no exemption, exporters should follow the standard export steps

Further guidance is available here on GOV.UK



## Prohibitions and Restrictions – GB Exports

Prohibitions and restrictions are **new trade requirements** that are **based in EU law** and prevent or restrict the export and import of certain goods from third countries including the UK where the EU believe there is a potential for them to present a level of risk to animal, plant or public health

This means you will not be able to export the following goods to the EU:

Chilled minced meat (red meat)	Milk from TB herds
Chilled meat preparations (for example, raw sausage	Ungraded eggs
Minced meat (poultry)	Poultry and ratite/game bird mechanically separated meat

Composite products containing dairy products made from unpasteurised milk (for example, a ready meal topped with unpasteurised cheese)





## GB-EU movement - customs

01	GB export declarations	Submit export declarations for all goods leaving GB through CHIEF	GB exporter / agent Inventory Linked ports using temporary storage
02	GB Safety and Security information (EXS)	Submit combined export declaration to CHIEF, or a standalone Exit Summary Declaration (EXS) into the UK Export Control System (ECS)	GB exporter
03	EU import declaration (pre lodgement possible) or start a transit movement	The EU customs import declaration lodged into AGS (NL) or PLDA (BE) or start a transit movement in UK NCTS	EU importer / UK exporter or the "PRINCIPAL" who starts the transit
04	EU Safety and Security declaration (ENS)	The NL or BE (or any other EU) Import Control System (ICS)	ICS entry by carrier for unaccompanied or on behalf of haulier for accompanied freight based on data supplied when making the booking



O3 Starting a transit movement

- Transit guarantee in place to cover all live transit movements
- Start the transit movement in NCTS creating a local reference number (LRN)
- The goods must be presented at the **office of departure** specified on the transit declaration, along with the LRN so that the TAD can be activated
- Or registered consignor activates the transit themselves, produce the TAD and print the paper TAD document required to accompany each consignment(s)
- The office of departure will then start the transit movement by activating the TAD (Transit Accompanying Document) with its MRN (Movement Reference Number)
- They print the paper TAD with the MRN on it, and give it to the haulier to be carried physically with the consignment(s)



## EU to GB movement - customs

01	EU export declarations	Submit export declarations for all goods leaving EU	EU exporter / agent
02	EU Safety and Security information (EXS)	Submit combined export declaration to local customs systems or a standalone Exit Summary Declaration (EXS)	EU exporter
03	Pre-lodged import declaration or start a transit movement	Pre-lodge the GB customs import declaration into CHIEF or start a transit movement in NCTS. Controlled goods have to be declared by full or simplified declaration	GB importer / EU exporter or the "PRINCIPAL" who starts the transit
04	Entry in declarants records (EIDR)	Standard goods - this option is possible	Declarant



## **Document accuracy**

- NCTS Box 51 not to be left blank should always be the next office outside of GB. French officials have given the go ahead to refer to both Calais and Dunkirk codes in box 51 of NCTS for freight from Dover this is a temporary fix and is for the Calais Dunkirk route only
- HMRC and Border Force are working together to improve some of the checks carried out before transit documentation at offices of departure/inland border facilities. Transit Manual Supplement will be updated to include clearer guidance on Box 44
- Box 44 should be completed dependent on the type of goods and where they are going rather than mandatory in all cases.
   HMRC and Border Force have worked together to clarify when checks would be required, and the Transit Manual Supplement will be updated as follows:
- Box 44 Compulsory if held (Field is mandatory for GB goods). To be completed if the regulations require additional information. Enter as appropriate: UK Export an Export declaration reference if held "TGB" for GB domestic goods moving between GB and NI If moving Goods following Temp Storage o MRN number of the previous transit movement, or o Temporary storage number Check for any customs approvals or previous documents. (Sometimes put here instead of box 40)



# Inland Border Facilities (IBF) in GB

- To start or end a CTC movement
- CITES (Convention on International Trade in Endangered Species of Wild Fauna and Flora) checks
- An ATA Carnet or TIR Carnet to be stamped

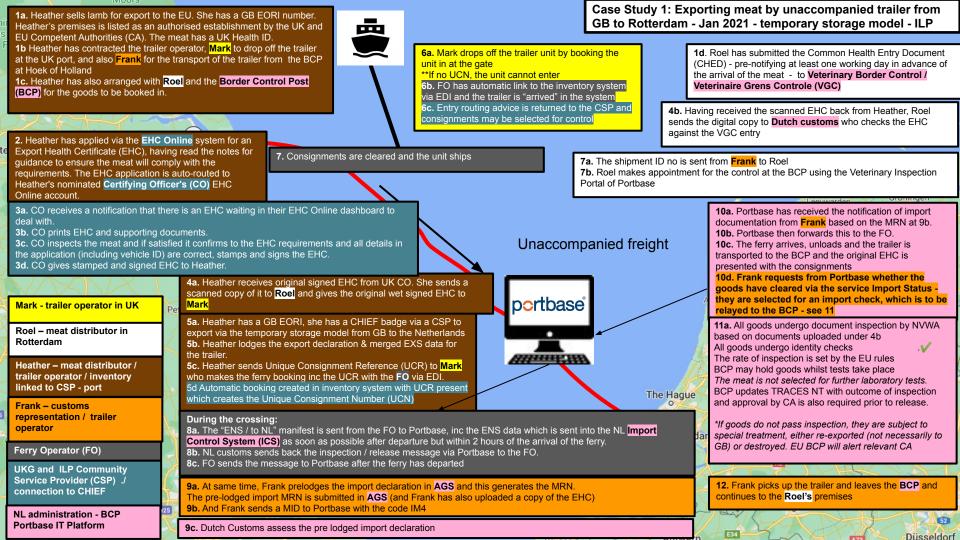
Tell HMRC you are attending an IBF in advance through GOV.UK or download the app <a href="here">here</a>.

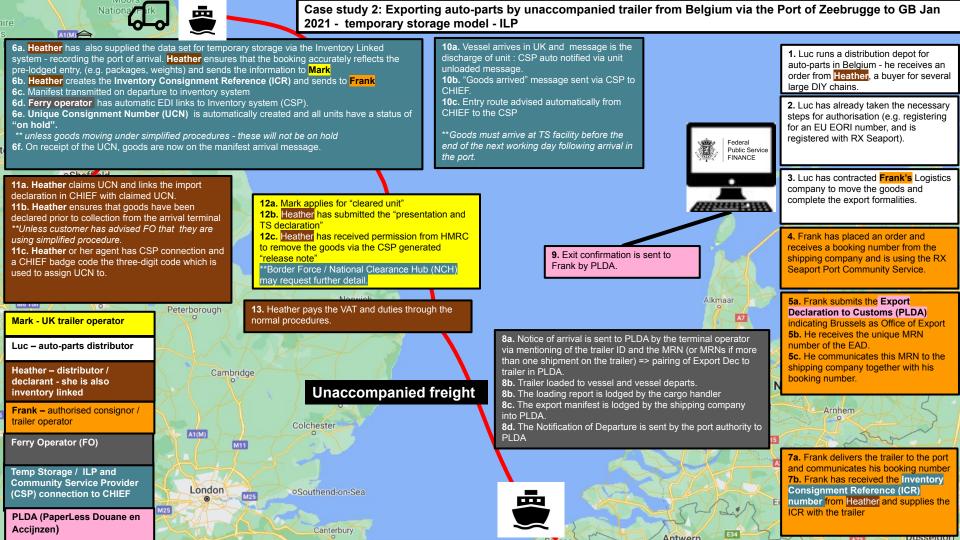
Information to be provided includes:

- arrival time
  - any LRNs, MRNs and reference numbers
  - the Vehicle Registration Number
  - driver's phone number

On arrival, take your documents to the front office, where there'll be a coronavirus (COVID-19) restricted waiting area. Expert staff are available at all IBFs to help with any issues











The EU importer of my goods told me that I do not need a phytosanitary certificate for exporting seeds from GB to the EU but my goods have been held at the EU port, who is correct?

A phytosanitary certificate and pre notification of arrival is required for seeds being exported from GB to EU.



What about plant passports?

Imports from the EU which currently arrive into GB with an EU plant passport will instead need a phytosanitary certificate from 1 January 2021. Further information:

https://www.gov.uk/guidance/importing-and-exporting-plants-and-plant-products-from-1-january-2021



Do I need separate signed EHCs for different types of meat? Will photocopies do?

Yes, you will need seperate signed EHCs for exporting or moving different products as defined in the EHC documentation. Original wet signed EHCs are needed.



Can I, as a UK Fisherman, land my fish in the EU?

Yes, but to land your catch from your UK-flagged fishing vessel directly into the EU (or to land your catch from your vessel registered in GB into NI), you'll need to land in a North East Atlantic Fisheries Commission (NEAFC) designated EU port.

Before landing, you'll need to complete and submit:

- prior notification form
- <u>pre-landing declaration</u>
- catch certificate
- <u>NEAFC PSC1</u> (except for GB vessels landing into NI)

Fishery enforcement officers may inspect your fish when you arrive.



When does the CHIEF export declaration for a GB to EU export need to be completed?

The export declaration must be submitted before the goods depart for the port.



I am experiencing huge delays with my exports from GB to EU, with waiting time at the Inland Border Facilities of 6 to 8 hours before being allowed to leave these sites - what am I doing wrong?

Are your LRNs correct?

Have you used the app to upload them in advance? Find out more about IBFs:

https://www.gov.uk/government/publications/attending-an-inland-border-facility/attending-an-inland-border-facility



T1 or T2 - I don't know which one to use to move my goods?

T1 is for non-union goods or any movements which start or end in GB.

T2 is for union goods, any movement EU to EU, or EU - via UK - EU (including Northern Ireland).



My goods have arrived at the office of destination but my T form has still not been discharged - the importer tells me it's something to do with the weights not being correct. I am close to my guarantee limit - what can I do?

The Central Community Transit Office (CCTO) should send you an enquiry letter and advise you on your guarantee status.

You can contact HMRC by phone, e-mail or chat details published here:

https://www.gov.uk/government/organisations/hm-revenue-customs/contact/customs-international-trade-and-excise-enquiries

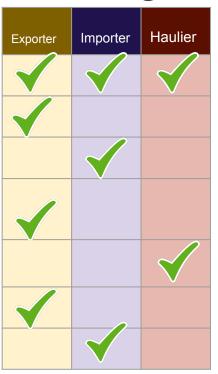


I am an EU haulage firm. Do I need an agent in the UK?

You can appoint an agent in the UK to submit export or transit documents for you. We have seen traffic flow issues since 1 January in cases where documents have not been submitted correctly, as many UK agents do not have capacity unless their services have been booked. This could result in a delay in your goods crossing the border.



## GB-Belgium or the Netherlands - checklist



Get an EORI number - GB or EU or both

Export declarations or starting a transit movement

Pre-lodge a import declaration / process and end the transit movement

Pre- notify arrival of goods to BCP and book an appointment for BCP's in the Netherlands

Safety and Security - Entry Summary Declarations (ENS)

Export Health Certificate (EHC) or a Phytosanitary Certificate (PC) or both

Common Health Entry Document (CHED) into TRACES NT - parts 1-3



## EU-GB movement- checklist



Get an EORI number - GB or EU or both

Export declarations and/or start a transit movement

EIDR or pre-lodge an import declaration or end the transit movement

Export Health Certificate (EHC) or a Phytosanitary Certificate (PC) or both

Common Health Entry Document (CHED)



## Key messages: GB-EU movements

3 consequences of not preparing and presenting the correct documents in the correct format - digital and / or originals:

- 1. No documents at all no exit or re-export to UK (at your cost)
- Customs / transit formalites missing and / or incorrect delays, costs of verification and release and possible re-export (at your cost)
- SPS formalities missing and / or incorrect (e.g. no pre-notification) re-export to UK (at your cost)

Do not attempt to cross the GB - EU border without complete and correct border paperwork!



## UK - Helpful contacts

### **HMRC**

Customs and International Trade Helpline 08.00 - 20.00 weekdays / 08.00 - 16.00 weekends calls

Triage system, with NCTS calls directed to technical expertise as needed

Mailboxes, webchat and phone enquiries available, contact details here:

https://www.gov.uk/government/organisations/hm-revenue-customs/contact/customs-international-trade-and-excise-enquiries

### **BPDG**

EU Member State engagement team: <u>eu-ms-engagement@cabinetoffice.gov.uk</u>

UK Stakeholder team <a href="mailto:bpdq.enquiries@cabinetoffice.gov.uk">bpdq.enquiries@cabinetoffice.gov.uk</a>



## UK - Department for Environment, Food and Rural Affairs (DEFRA) helplines

defra.helpline@defra.gov.uk - 03459 33 55 77

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Fish export helpline		0300 1591 989
Plant Health Service - guidance on plant health regulations including imports and exports	planthealth.info@apha.gov.uk	0300 1000 313
Exports of animal, animal products (where export health certificate needed) and imports of live animals	exports@apha.gov.uk	0300 020 0301
Livestock export queries	LivestockExports@apha.gov.uk	0300 020 0301
Moving horses and other equine animals between UK and EU member states	EquineExportsCarlisle@apha.gov.uk	0300 020 0301
Trading or moving endangered animals or plants listed under CITES	wildlife.licensing@apha.gov.uk	0300 020 0301
Export live aquatic animals (fish, shellfish and crustaceans) for aquaculture and ornamental purposes (where export health certificate needed) and import of live aquatic animals	fhi@cefas.co.uk	01305 206700



# Helpful contacts:

### Belgium:

```
Customs Procedures
```

```
Helpline: +00 3225755555
```

Contactcenter Brexit

```
+32 (0)2211 98 98
```

brexit@favv.be

Call Center Europa

00 800 6 7 8 9 10 11 (free)

#### The Netherlands:

https://www.government.nl/topics/b/brexit/brexit-where-do-we-stand