

BUSINESS SERVICES

Professional Services

Accounting, auditing and bookkeeping services: these are limited to auditing and advisory services on matters such as financial management consultancy, company formation and restructuring, raising of capital, debt-rescheduling, receivership and liquidation	1) Unbound	1)
	2) None	2)
	3) None other than that the provision of statutory auditing services is limited to natural persons licensed as certified public accountants, either as sole proprietors or in partnership	3)
	4) Unbound except for intra-corporate transfer of general managers, senior managers and specialists as set out in the Attachment	4)
Taxation services (excluding legal services): these are limited to advisory and consulting services to enterprises or individuals on compilation of tax returns, tax planning, review, assessment and back-duty work	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound except for intra-corporate transfer of general managers, senior managers and specialists as set out in the Attachment	4)

Computer and Related Services

Consultancy services related to the installation of computer hardware: these are limited to consultancy on type and configuration of hardware with or without associated software and do not include sale or manufacture of hardware	1) None	1)
	2) None	2)
	3) None	3)
	4) Unbound except for intra-corporate transfer of general managers, senior managers and specialists as set out in the Attachment	4)
Software implementation services: these are limited to activities in connection with analysis, design and programming of systems ready to use, maintenance of existing systems, as well as training of personnel in respect of the use of such	1) None	1)
	2) None	2)
	3) None	3)
	4) Unbound except for intra-corporate transfer of general managers, senior managers and specialists as set out in the	4)

systems. Duplicating purchased software developed by other enterprises is not included. Attachment

Data processing and data base services: these are limited to processing or tabulation of data, data base development, data storage, optical character recognition, microfiche and microfilming services	1) None#1	1)
	2) None	2)
	3) None	3)
	4) Unbound except for intra-corporate transfer of general managers, senior managers and specialists as set out in the Attachment	4)

Real Estate Services

On a fee or contract basis: these are limited to the provision, on a fee or contract basis, of management services for residential or commercial buildings which in turn consist of cleaning, maintenance and guarding of such buildings	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)

Rental/Leasing Services without Operators

Relating to ships	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)
Relating to other transport equipment (excluding services relating to air transport)	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)
Relating to other machinery	1) Unbound	1)

and equipment (excluding transport equipment)	2) None	2)
	3) None	3)
	4) Unbound	4)

Other Business Services

Advertising services: these are limited to creation and placing of advertisements in periodicals, newspapers, radio and television; media representation (i.e. sale of time and space for periodicals, newspapers, radio and television); distribution and delivery of advertising material	1) None	1)
	2) None	2)
	3) None	3)
	4) Unbound except for intra-corporate transfer of general managers, senior managers and specialists as set in the Attachment	4)

Market research and public opinion polling services: these are limited to investigation, analysis and advice on collective opinions of the public about political, social and economic issues as well as the collation and presentation of data derived from such investigation and analysis	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)

Management consulting services: these are limited to the provision of advice and guidance to businesses regarding planning, organization, efficiency and control, and management information	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound except for intra-corporate transfer of general managers, senior managers and specialists as set out in the Attachment	4)

Services incidental to agriculture and forestry: these are limited to the provision of advice and guidance relating to crop, livestock and forestry management. These do not	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)

include ownership of farms and farming.

Services incidental to fishing: these are limited to the provision of advice and guidance relating to marine or freshwater fisheries and fish hatchery services.	1) Unbound	1)
	2) None	2)
	3) None	3)
These do not include ownership of fish ponds and fishing.	4) Unbound	4)

Maintenance and repair of equipment (not including maritime vessels, aircraft or other transport equipment)	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)

Building cleaning services: these are limited to cleaning of the interiors of buildings of all types, including offices, factories, shops and other business premises and residential buildings	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)

Photographic services: these are limited to commercial and consumer photograph production and processing including portrait photography, but exclude motion picture film and television services and processing	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)

Public relations services: these are limited to services related to image building and opinion moulding to improve the relations of the clients with the public, the media or others, including through paid advertisements, entertainment, welfare and charity affairs	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)

Translation services:	1) Unbound	1)
-----------------------	------------	----

these are limited to the interpretation of written and spoken languages	2) None	2)
	3) None	3)
	4) Unbound	4)
Exhibition management services: these are limited to activities relating to planning, organizing, managing and marketing services for conventions and similar events	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)

COMMUNICATION SERVICES

Courier Services

Courier services: these are limited to the provision of services on a fee or contract basis for the delivery of documents and parcels, but excluding services reserved to the Post Office under the Post Office Ordinance	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)

II. International services

a) Voice services	1) None	1)
b) Packet-switched data transmission services	2) None	2)
c) Circuit-switched data transmission services	3) None other than the following:	3)
f) Facsimile services	- Chubb Electronics (HK) Ltd has the exclusive right for providing a fire alarm transmission system for relaying fire alarm signals between Fire Services Department (government) and public buildings;	
g) Private leased circuit services		
o) Others	- Four licences for local fixed network services were issued in 1995. New licences will not be considered before June 1998. Whether more licences will be issued thereafter is subject to review in 1998.	
Mobile services		
- mobile radio telephone services including Cellular and Personal Communications Services	4) Unbound except for intra-corporate transfer of general managers, senior managers and specialists as set out in the	4)

- mobile data services Attachment to GATS/SC/39.
- radio paging services
- a) Voice services (resale based only) 1) None other than: 1)
 - Public external telephone service#2 is not allowed;
- b) Packet-switched data transmission services (resale based only)
 - For self-provision of external satellite circuits, connection to the public-switched telephone network (PSTN) at the Hong Kong end may be restricted;
- c) Circuit-switched data transmission services (resale based only)
 - For virtual private network service, connection to the PSTN at the Hong Kong end may be restricted;
- f) Facsimile services (resale based only)
 - For virtual private network service, connection to the PSTN at the Hong Kong end may be restricted;
- o) Others
 - For mobile satellite service, gateway station for mobile satellite traffic is not allowed.
- Call back services or alternative calling procedures (resale based only) 2) None 2)
 - 3) None other than: 3)
 - Public external telephone service#2 is not allowed;
 - For self-provision of external satellite circuits, connection to the PSTN at the Hong Kong end may be restricted;
 - For virtual private network service, connection to the PSTN at the Hong Kong end may be restricted;
 - For mobile satellite service, gateway station for mobile satellite traffic is not allowed.
- Self provision of external satellite circuits for a company if the messages originated from or received at the Hong Kong end are intended for the company, its holding, subsidiary or affiliated companies; or
 - For self-provision of external satellite circuits, connection to the PSTN at the Hong Kong end may be restricted;
 - For virtual private network service, connection to the PSTN at the Hong Kong end may be restricted;
- for an organization if the messages originated from or received at the Hong Kong end are intended for the common business or activities of the organization 4) Unbound except for intra-corporate transfer of general managers, senior managers and specialists as set out in the Attachment to GATS/SC/39. 4)
 - Virtual private network service (resale based only)
- Mobile satellite service
- Value added services: these are limited to public services accessed by its subscribers via, and offered over, circuits 1) Unbound 1)
 - 2) None 2)
 - 3) None other than that commercial presence 3)

provided by public telecommunications	must take the form of a company#3	
transport network services and are limited to electronic mail, on-line information and data base access and retrieval (including data processing or transaction processing), store and forward facsimile services, videotex and teletex, code, protocol and/or format conversion, voice mail and electronic data interchange (only between private companies)	4) Unbound except for intra-corporate transfer of general managers, senior managers and specialists as set out in the Attachment	4)

Audiovisual Services

Motion picture and video tape production and distribution services: these are limited to the production, sale or rental of films and video tapes (excluding any broadcasting services)	1) None 2) None 3) None 4) Unbound	1) 2) 3) 4)
--	---	----------------------

Sound recording services: these are limited to services relating to the provision of sound-track	1) None 2) None 3) None 4) Unbound	1) 2) 3) 4)
--	---	----------------------

Dubbing services: these are limited to the translation of the sound-track of motion pictures and video tapes from one language to another	1) None 2) None 3) None 4) Unbound	1) 2) 3) 4)
---	---	----------------------

CONSTRUCTION AND RELATED ENGINEERING SERVICES

Building Completion and Finishing Work

Interior design services: these are limited to specialized consulting	1) Unbound 2) None	1) 2)
---	-----------------------	----------

services related to the post-construction design and fitting out of interior living and working spaces	3) None	3)
	4) Unbound	4)
Project management services: these are limited to the supervision and coordination of construction projects but do not cover engineering or architectural services	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)

DISTRIBUTION SERVICES

Retailing services: these are limited to the resale (sale without transformation) of certain new and used consumer goods to the general public which are normally used for final personal or household consumption or utilization, by department stores, shops, consumer co-operative and auction houses	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)

FINANCIAL SERVICES

Mode 1/Mode 2

The commitments made with respect to mode 1 (cross-border supply) service supplier from the territory of another Member to solicit busines

All Insurance and Insurance-related Services

Life, accident and health insurance services	1) Unbound	1)
Non-life insurance services	2) None other than that statutory insurances which include third party liability in respect of vehicles and vessels and employer's liability insurance in respect of employees must be purchased from an insurer authorized in HKSAR.	2)
	3) None other than that only a company or an association of underwriters is permitted to carry on insurance business.	3)

In the case of the former, commercial

presence must take the form of a subsidiary, branch or representative office, although insurance business may not be carried out through a representative office.

- 4) Unbound except as set out in the Attachment on "Presence of Natural Persons" to this Schedule#4. 4)

Reinsurance and retrocession

- 1) None, provided that the insurance company is a company incorporated outside HKSAR and has no agent nor place of business in HKSAR. 1)
- 2) None 2)
- 3) None other than that only a company or an association of underwriters is permitted to carry on insurance business. In the case of the former, commercial presence must take the form of a subsidiary, branch or representative office, although insurance business may not be carried out through a representative office. 3)
- 4) Unbound except as set out in the Attachment on "Presence of Natural Persons" to this Schedule#4. 4)

Services auxiliary to insurance (including broking and agency services)

- 1) None other than claims settlement services, except for settlement of claims under contracts of goods in transit insurance entered into wholly outside HKSAR in respect of goods consigned to HKSAR. 1)
- 2) None 2)
- 3) None 3)
- 4) Unbound except as set out in the Attachment on "Presence of Natural Persons" to this Schedule#4. 4)

Banking and Other Financial Services (excl. insurance)

Acceptance of deposits and other repayable funds from the public

- 1) Unbound 1)
- 2) None 2)

3) None other than that commercial presence must take the following forms: 3)

(a) Banks incorporated overseas may apply for a licence to operate a full licensed bank or a restricted licence bank in the form of a branch subject to the following condition:

Such banks may maintain (i) offices to which customers have access (physical or otherwise) for the purpose of banking business (or deposit-taking business in the case of a restricted licence bank) and/or for the arranging or entering into of any other financial transactions in only one building ("Office" includes automated teller machines or similar terminal devices); and (ii) no more than two additional offices (other than an automated teller machine or similar device) to which customers and others have access for the purpose of any other types of business in a separate building or buildings. Such additional offices may consist of not more than one regional office and one back office.

This condition does not apply to banks incorporated outside HKSAR licensed before May 1978 in respect of full licensed banks and before April 1990 in respect of restricted licence banks.

(b) Limited companies incorporated by overseas banks in HKSAR may apply for a licence to operate as a full licensed bank, restricted licence bank or deposit-taking company in the form of a subsidiary with branching rights. In the case of an application for a full banking licence, the institution must have been an authorized institution for at least ten years and be closely associated and identified with HKSAR. Overseas banks may also acquire an existing locally incorporated bank with branching rights subject to consent of the Monetary Authority.

(c) Banks incorporated overseas may also set up representative offices in HKSAR, but such offices are prohibited from taking deposits and undertaking banking business in general.

	4) Unbound except as set out in the Attachment on "Presence of Natural Persons" to this Schedule#4.	4)
Lending of all types, including consumer credit, mortgage credit, factoring and financing of commercial transaction	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound except as set out in the Attachment on "Presence of Natural Persons" to this Schedule#4.	4)
Financial leasing	1) None	1)
	2) None	2)
	3) None	3)
	4) Unbound except as set out in the Attachment on "Presence of Natural Persons" to this Schedule#4.	4)
All payment and money transmission services	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound except as set out in the Attachment on "Presence of Natural Persons" to this Schedule#4.	4)
Guarantees and commitments	1) None	1)
	2) None	2)
	3) None	3)
	4) Unbound except as set out in the Attachment on "Presence of Natural Persons" to this Schedule#4.	4)
f) Trading for own account or for account of customers, whether on an exchange, in an over-the-counter market or otherwise, the following:		
- Money market	1) Unbound	1)

instruments (cheques, bills, certificate of deposits, etc.)	2) None	2)
- foreign exchange		
- derivative products including futures and options	3) None other than the following :	3)
- exchange rate and interest rate instruments, including products such as swaps, forward rate agreements, etc.	Only corporations incorporated in HKSAR, or natural persons born in HKSAR or resident in HKSAR for five of the preceding seven years, or partnerships composed of such persons, may become members of the Stock Exchange of Hong Kong Limited#5.	
- transferable securities	Only corporations incorporated in HKSAR may become members of the Hong Kong Futures Exchange.	
	4) Unbound except as set out in the Attachment on "Presence of Natural Persons" to this Schedule#4.	4)
Participation in issues of all kinds of securities, including underwriting and placement as agent (whether publicly or privately) and provision of services related to such issues	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound except as set out in the Attachment on "Presence of Natural Persons" to this Schedule#4.	4)
Asset management, such as cash or portfolio management, all forms of collective investment management, pension fund management, custodial depository and trust services	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound except as set out in the Attachment on "Presence of Natural Persons" to this Schedule#4.	4)
Advisory and other auxiliary financial services on all the activities listed in subparagraph 5(a)(v) to (xv) of the Annex on Financial Services, including credit reference and analysis, investment and portfolio research and	1) None other than commodity trading and investment advisory service	1)
	2) None	2)
	3) None	3)
	4) Unbound except as set out in the Attachment on "Presence of Natural	4)

advice, advice on Persons" to this Schedule#4.
 acquisitions and on
 corporate restructuring and
 strategy

- | | | |
|------------------------------|-------------------------------------|----|
| Provision and transfer of | 1) None | 1) |
| financial information, and | 2) None | 2) |
| financial data processing | 3) None | 3) |
| and related software by | | |
| providers of other financial | 4) Unbound except as set out in the | 4) |
| services | Attachment on "Presence of Natural | |
| | Persons" to this Schedule#4. | |

TOURISM AND TRAVEL
 RELATED SERVICES

Hotels and Restaurants
 (including catering)

- | | | |
|-------------------------------|------------|----|
| Hotel services: these are | 1) Unbound | 1) |
| limited to the provision on a | 2) None | 2) |
| fee-basis of short-term | 3) None | 3) |
| lodging and sale of | | |
| prepared foods and drinks | 4) Unbound | 4) |
| within the hotel premises | | |

- | | | |
|-----------------------------|------------|----|
| Restaurant and catering | 1) Unbound | 1) |
| services: these are limited | 2) None | 2) |
| to the sale of prepared | 3) None | 3) |
| foods and drinks through | | |
| catering or in restaurants | 4) Unbound | 4) |
| both for consumption on | | |
| and off the premises | | |

- | | | |
|-----------------------------|--|----|
| Travel agencies and tour | 1) Unbound | 1) |
| operator services: these | 2) None | 2) |
| are limited to the business | 3) None other than that only a company may | 3) |
| of obtaining for clients | operate tours and open branch offices #6 | |
| carriage and/or | | |
| accommodation outside | 4) Unbound | 4) |
| Hong Kong and the | | |
| provision of related | | |
| services such as the | | |
| furnishing of travel | | |
| information, advice and | | |
| planning | | |

RECREATIONAL,
 CULTURAL AND SPORTING
 SERVICES

Library and archives services: these are limited to the maintenance, sequencing and storage of publications, documents, etc. for record and future reference and related consulting services	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)

TRANSPORT SERVICES

Maritime Transport Services

International transport (excluding passenger transport and cabotage transport)	1) None	1)
	2) None	2)
	3) None#8	3)
	4) Unbound except for intra-corporate transfer of general managers, senior managers and specialists as set out in the Attachment	4)

A. Maritime Transport Services

- Rental of vessel with crew: 1) Unbound 1)
- these are limited to services
- of hiring a vessel with 2) None 2)
- crew under charter party
- terms for a voyage or 3) None 3)
- period of time

	4) Unbound except for intra-corporate transfer of general managers, senior managers and specialists as set out in the Attachment	4)
Maritime cargo handling services: these are limited to activities exercised by stevedore companies, including terminal operators, but not including the direct activities of dockers, when this workforce is organized independently of the stevedoring or terminal operator companies. The activities covered include the organization and supervision of the loading/discharging of cargo to/from a ship; the lashing/unlashing of cargo, and the reception/delivery and safekeeping of cargoes before shipment or after discharge.	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)
Storage and warehousing services: these are limited to the movement or placing of goods from warehouse to vessels or vice versa	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)
Customs clearance services: these are limited to activities consisting of carrying out on behalf of another party customs formalities concerning import, export or through transport of cargoes, whether this service is the main activity of the service provider or a usual complement of its main activity	1) Unbound	1)
	2) None	2)
	3) None	3)
	4) Unbound	4)
Container station and depot services: these are limited	1) Unbound	1)

to activities consisting of storing containers, whether in port areas or inland, with a view to their stuffing/stripping, repairing and making them available for shipment

2) None	2)
3) None	3)
4) Unbound	4)

Maritime agency services: these are limited to activities consisting of representing, within a given geographic area, as an agent the business interest of one or more shipping lines or shipping companies for marketing and sales of maritime transport and related services and for acting on behalf of the companies organizing the call of the ship or taking over cargoes when required

1) Unbound	1)
2) None	2)
3) None	3)
4) Unbound	4)

Maintenance and repair of vessels: these are limited to businesses related to maintenance and repair of ocean going vessels at anchor or alongside and maintenance and repair of local vessels

1) Unbound	1)
2) None	2)
3) None	3)
4) Unbound	4)

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None other than that the income derived from international operation of ships registered in the Hong Kong Shipping Register is exempted from Hong Kong's profits tax

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

None

Additional commitments on
regulatory principles (Details
at Annex)

None

None

Unbound

None

None

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

and mode 2 (consumption abroad) supply of financial services inscribed in this s
is or to conduct marketing in the Hong Kong Special Administrative Region (HKS

Unbound

Unbound

None other than that the chief executive
appointed by the authorized insurer should
normally reside in HKSAR.

Unbound

Unbound

Unbound

None other than that the chief executive appointed by the authorized insurer should normally reside in HKSAR.

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None other than that all authorized institutions (local or overseas) must appoint a chief executive and not less than one alternative chief executive, who must normally reside in HKSAR

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None other than that for dealing in securities or commodities futures, there is a residence requirement in HKSAR in respect of a sole proprietor, or, in the case of a partnership or company, in respect of at least one partner or director, who is registered as a dealer.

Unbound

Unbound

Unbound

None other than that if registration as a dealer is required, as it is in the case of public issues, the limitations as for dealers (above) shall apply.

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

#7

Unbound

None other than that the income derived from international operation of ships registered in the Hong Kong Shipping Register is exempted from Hong Kong's profits tax

Unbound

Unbound

Unbound

None other than that the income derived from international operation of ships registered in the Hong Kong Shipping Register is exempted from Hong Kong's

profits tax

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

Unbound

Unbound

None

Unbound

#1 Commitment excludes
cross-border supply of
international value-added or basic
telecommunications services.

#2 "External telephone services"
only includes person to person
voice communications with places
outside Hong Kong.

#3 "Company" means broadly, a

company incorporated in Hong Kong under the Companies Ordinance, or a company incorporated outside Hong Kong which establishes a place of business and registered as such in Hong Kong under the Companies Ordinance.

Section of the Schedule do not signify a commitment to allow a
AR) of China.

#4 Commitments on presence of natural persons are confined to businesses regulated under HKSAR banking, securities, insurance and related legislation.

#5 The residence requirement for memberships can be waived for persons of good reputation with substantial experience of dealing in securities.

#6 "Company" means broadly, a company incorporated in Hong Kong under the Companies Ordinance, or a company incorporated outside Hong Kong which establishes a place of business and registered as such in Hong Kong under the Companies Ordinance.

#7 Where the following services are not otherwise covered by the obligation enshrined in Article XXVIII(c)(ii), they will be made available to international transport service suppliers on reasonable and non-discriminatory terms and conditions: pilotage; anchorage, berth and berthing services; towing and tug assistance; provisioning, fuelling and watering; garbage collecting and ballast waste disposal; port captain's services; navigation aids; shore-based operational services essential to ship operation, including communications, water and electrical supplies; and emergency repair facilities.

#8 "Commercial presence for the supply of international maritime transport services" means the ability for international maritime transport service supplier of other Members to undertake locally all activities which are necessary for the supply to their customers of a partially or fully integrated transport service, within which the maritime transport constitutes a substantial element.

These activities include, but are not limited to:

(a) marketing and sales of maritime transport and related

services through direct contact with customers, from quotation to invoicing, these services being those operated or offered by the service supplier itself or by service supplier with which the service seller has established standing business arrangements;

- (b) the acquisition, on their own account or on behalf of their customers (and the resale to their customers) of any transport and related services, including inland transport services by any mode, particularly inland waterways, road and rail, necessary for the supply of the integrated service;
- (c) the preparation of documentation concerning transport documents, customs documents, or other documents related to the origin and character of the goods transported;
- (d) the provision of business information by any means, including computerised information systems and electronic data interchange (subject to the provisions of the Annex on Telecommunications);
- (e) the setting up of any business arrangements (including participation in the stock of a company) and the appointment of personnel recruited locally with any locally established shipping agency; and
- (f) acting on behalf of the companies, organizing the call of the ship or taking over cargoes when required.

