

Annual Work Plan 2nd Semester 2008

INTERACT Point Turku



INTERACT Point Objectives for 2008

Please describe the objectives for your IP for the the 2nd Semester of the year 2008. Make reference to Subjects and Outputs you have to outline below.

For the 2nd Semester of the year 2008, the main objectives of INTERACT Point Turku will be related to following main issues:

- 1. providing target groups with expert level support within the IP Turku's operational area,
- 2. supporting the programmes within operational area in developing new and improved concepts for programme/project implementation,
- 3. strengthening the existing networks and initiating the new ones,
- 4. ensuring the smooth and effective start-up for INTERACT II Programme within IP Turku.

For IP Turku one of the major objectives will be to assist the smooth start-up of new programmes within its operational area by providing the programmes with assistance in programme level financial management as well as in programme/project implementation. Emphasis will be on knowledge sharing on systems and procedures and the development of relevant tools and documentation. This support will be realised through various methods and tools delivered to target groups in learning events such as training seminars and workshops. In addition IP Turku will assist in the closing of old programmes by organising expert events to specified target groups, such as members of management bodies (AA, CA, MA, PA, MC), heads of secretariats and other staff groups of programme management.

Another objective will be to initiate new networks and to strengthen the existing ones among specified target groups within operational area. The aim of the liason of networks is to facilitate effective transfer of experiences and knowledge among the specified groups as well as to contribute to the bridging of thematic approaches between programmes.

There will be new recruitements in Turku office and efforts will be made to ensure the smooth start-up of activities and effective delivery of services as well as contribution to INTERACT managing system within INTERACT II in IP Turku.

Cooperation within the Managing System

Describe briefly how your IP will be organised and in particular how it will relate to the other bodies (Points, Secretariat and Managing Authority) of the INTERACT Managing System.

IP Turku will contribute to the INTERACT Managing System by

- participating in coordination and permanent working groups agreed within the programme structure
- cooperating with the IS and MA within the programme delivery
- having agreed on the staff profiles needed for effective service delivery for INTERACT II in IP Turku and respecting these qualities in new recruitements
- showing commitment and giving its output to the jointly developed tools and processes within the programme delivery structure, as well as contributing to the production of a shared set of standards and outputs (e.g. Programmes' Multi Annual Work Plan and Annual Work Plans).

In addition, IP Turku will continue the cooperation and coordination with other IPs in joint development and delivery of services.



Approach to Stakeholders and Networks

Describe how you intend to set up and liase with stakeholders in your geographic zone/Programmes/Strand.

The target groups and stakeholders of INTERACT Point Turku are those programmes and countries allocated to IP Turku in the MAWP and IP Turku will serve them as their first point of contact to the programme.

IP Turku will continue to cooperate with the existing networks, specified target groups and stakeholders whereas the links to them will be strengthened through the active communication and service delivery based on needs assessment and specific requests. Besides this, the contacts to new networks (e.g. new programmesa and stakeholders) within the operational area will be initiated during the second half of the year 2008.

The approach to networks and stakeholders is demand responsive. IP Turku will assess the needs and special requests of the target groups by direct contacts, workshops and networking events.

In addition to the tasks described in MAWP and AWP 2008, IP Turku has the special task to serve as a link to ENPI programmes and to coordinate the activities of ENPI Points North and South, simultaneosly being assigned as the ENPI Point North.



Subject	Numb	er		Subje	ct Title								
1			Programme Management										
Output I	Output Indicator – Applied studies and surveys												
Output II x Survey		rs – RE	SOUR	CES/Kn	owledge	base							
Publicly a Paper: x	Target: 200 Publicly available: yes Paper: x yes □ no NTERACT Website: x yes □ no												
Calenda	ur — tick	k the mo	onths fo	r the pre	eparator	y work a	and/or t	ne final	delivery				
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
1											х		
2													
(progran	nmes ir	nvolved)		uding t							naustive)	

- ? Turku will launch one survey during the second term of 2008 one of the following theme:
- (i) Thematic approach of Programmes in the area towards environment and SME development
- (ii) Implementation of 20% and 10% rules in the programmes within Baltic Sea area focussing on both cross objective and external cooperation.

Results of these survey will form the basis for Thematic Networks and provide the core content for the zone wide conference addressing common challenges and roles of programme stakeholders

Result Indicator

Result Indicators - RESOURCES x Number of paper copies distributed

Total number: 200

Description of the results including target groups (aim to be concise yet exhaustive)

One survey on the one of the following themes:

- (i)Thematic approach of Programmes in the area towards environment and SME development
- (ii) Implementation of 20% and 10% rules in the programmes within Baltic Sea area focussing on both cross objective and external cooperation

The survey results serve as pool of information and discussion basis in the conference addressing the role and impact of MSC in facing the challenges of geographic overlap and thematic synergies. The objective is to introduce the situation in the programmes of IP Turku area and to initiate discussion on possibilities for cross programme exchange.

At the same time the results guide the work of the pilot thematic networks/laboratory groups and help the members to focus their role in future development of these thematic areas.

The results will be available for wide audience through the INTERACT website as copies for downloads.

1 survey, 200 paper copies of each distributed at the conference



									** * * European Union	INT	ERA	CT				
Feedbac	ck exe	rcise ye	es x no	Indica	te whet	her a fe	edback	exercise	e will tak	e place						
Feedbac	k ques	tionnair	e to all/	selected	l memb	ers of th	ematic	network	S							
Subject	Numb	er		Subjec	t Title											
2				Audit a	and cor	ntrol										
Output I	ndicat	or – Re	efineme	nt and u	updatin	g of to	ols dev	eloped i	in INTE	RACTI						
Output II			SOURC	ES/Too	ols											
Target: 1 Publicly a Paper: x INTERAC	yes □ r CT Web	no site: x y														
Calenda	r – tick	the mo	onths for	the pre	parator	y work a	and/or th	ne final (delivery							
	Jan	Feb	Mar	Apr	May Jun Jul Aug Sep Oct Nov Dec											
1							х	х	х	х	х	х				
2																
Descrip (program				s) inclu	iding t	arget (groups	(aim to	be co	oncise	yet exh	austive)				
IP Turku	will co	ncentra	te on th	e follow	ing type	of web	resourc	ces:								
(i) Updat	es for	Electror	nic Hand	dbook or	n Eligibi	lity										
Web-res easy acc year.						-	-	-			-	-				
Dogult I	ndicat	- v														
Result I																
Result Ir x Numbe			SOURC	ES												
Total nu																
Descrip	tion of	the res	sults in	cluding	target	groups	(aim to	be cond	ise yet	exhaust	ive)					
Web-res easy ac quick ref	cess to	latest														
Feedbac	ck exe	rcise ye	es x no	Indica:	te whet	her a fe	edback	exercise	e will tak	ce place						
Feedbac included website.		•	-													
Assessn	nent of	use in	prograr	nmes w	ill be in	cluded	in the ii	nterest a	assessn	nent pro	cess fo	r further				

services at a later point.



Result Indicators -	- RESOUR(CES
---------------------	-----------	-----

x Number of programmes in which tools are used

Description of the results including target groups (aim to be concise yet exhaustive)

Web-resources serve the whole programme and project implementation community and provide easy access to latest information on eligibility practises. The resource should be rated as useful quick reference guide..

Feedback exercise yes x no□ Indicate whether a feedback exercise will take place

Feedback on the quality of these types of reference materials are collected via comments fields included in the electronic versions. Quantitative feedback is collected by download counters in the website.

Assessment of use in programmes will be included in the interest assessment process for further services at a later point.

Subject Number	Subject Title
3	Financial Management
	Project Management
	Project Support
	Monitoring and Evaluation

Output Indicator – Seminars and Workshops

Output Indicators - COOPERATION/Exchange and Transfer

x Seminars and Workshops

Target: 3

Location: Various locations within the operational area

Calendar – tick the months for the preparatory work and/or the final delivery

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1									Х	х	х	х
2												

Description of the output(s) including target groups (aim to be concise yet exhaustive) (programmes involved)

- 2-3 two day training seminars for 20-30 participants are organised during the 2^{nd} semester 2008, dates and venues tbc:
- (i) Financial management
- (ii) Territorial cooperation project management
- 1-2 Intensive two day workshops with 15 participants for exchanging and developing practises on following topic areas:
- (i) Harmonisation of project selection criteria between programmes / Assessment system



- a. Project selection criteria: Environmental projects
- b. Project selection criteria: SME involvement
- (ii) Harmonisation of Programme level evaluation of Territorial Cooperation programmes
- (iii) Coordination between overlapping of geographical/applicants/content / Monitoring system exhange
- (iv) Eligibility, Control and audit issues

20				

Result Indicators - COOPERATION

x Participant days

Total number: 150

Description of the results including target groups (aim to be concise yet exhaustive)

Seminars and workshops are exchange events that offer participants face-to-face contact opportunities with experts, colleagues and major stakeholders of programmes. Seminars and workshops address groups of programme management bodies and members of professional groups sharing same tasks. The objective is to provide peer support and expert inputs in exchanging practises and sharing experiences. 3 two day events for average 25 participants each, total of 150 participant days

Feedback exercise yes \times no

Questionnaires and assessment forms after service is completed

Subject Number	Subject Title
4	Audit and Control
	Communication
	Programme Management
	Monitoring and Evaluation

Output Indicator – Advisory Services

Output Indicators - COOPERATION/Exchange and Transfer

x Advisory services

Target: 2

Location: Various locations within the operational area

Calendar – tick the months for the preparatory work and/or the final delivery

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1										х	х	
2												

Description of the output(s) including target groups (aim to be concise yet exhaustive) (programmes involved)



Close hands or	n advisory	services for	small	target	groups,	of five	persons	in a	average,	to	transfer
expert knowledge	ge on spec	ified progran	nme ar	nd proje	ect mana	agemen	t aspects	on	following	fie	lds:

- (i) Eligibility rules
- (ii) Implementation of communication plan
- (iii) Monitoring systems
- (iv) Programme closure

Duration of each service is average two working days. The service may be given over two days with intervals and partly via electronic means.

Result Indicator
Result Indicators – COOPERATION x Participant days
Total number: 20
Description of the results including target groups (aim to be concise yet exhaustive)
Close hands on advisory services for small target groups, of 5 persons in average, to transfer expert knowledge on specified programme and project management aspects Total of 2 advisory services for average 5 recipients at a time for 2 days: 20 participant days
Feedback exercise yes x no□ Indicate whether a feedback exercise will take place
Questionnaires and assessment forms after service is completed

Subject Number	Subject Title
5	Network coordination

Output Indicator – Thematic Networks

Output Indicators - COOPERATION/Exchange and Transfer

x Thematic Networks

Target: 7

Location: Various locations within the operational area

Calendar – tick the months for the preparatory work and/or the final delivery

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1							х	х	х	х	х	х
2												

Description of the output(s) including target groups (aim to be concise yet exhaustive) (programmes involved)

IP Turku will continue working with existing networks of Heads of Secretariats and Managing Authorities. In addition new networks will be created for specific professional groups of Paying Authorities to support closing of old programmes, Audit Authorities, Certifying Authorities, chairmen of MSC and theme based project assessment/evaluation experts.



Initiation of new networks is in September; thereon the activities are ongoing throughout the year.

Result Indicator												
Result I			OPERA	ATION								
x Membe	ers of N	etworks										
Total nu	mber: 1	25										
Descrip	tion of	f the res	sults in	cluding	target	groups	(aim to	be cond	ise yet	exhaust	ive)	
Certifyir	ng Auth orks for of men	orities, o 10-11 nbers (1	chairme prograr 25)	n of MS nmes, c	C and the complem	neme ba nentary	ased pro group o	ject ass f asses	sessmer sment/e	nt/evalua evaluatio	ation ex on expe	thorities, perts rts, total
					ile Wileti	ilei a ie	EUDACK	EXELCISE	vvIII lar	e place		
Questio	nnaires	at the r	network	events								
Subject	Numb	er		Subje	ct Title							
6				Good	Govern	ance P	ractices	;				
				Progra	amme M	l anageı	ment					
Output	Indica	tor – Zo	ne wid	e Confe	erence							
Output I x Confe Target: 1 Location	rences :											
Calenda						_						
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1												x
2												
	Description of the output(s) including target groups (aim to be concise yet exhaustive) (programmes involved)											
The zone wide conference is addressing the role and impact of MSC in facing the challenges of geographic overlap and thematic synergies. The objective is to introduce the situation in the programmes of IP Turku area and to initiate discussion on possibilities for cross programme exchange. Timing late 2008, after discussions and workshops on thematic approach.												
Result Indicator												
Result Indicator Result Indicators – COOPERATION												
Result I x Particij			OPERA	AFION								
Total nu	mber: 2	00										



Description of the results including target groups (aim to be concise yet exhaustive)
1 one day conference for 200 participants Conference is addressing the role and impact of MSC in facing the challenges of geographic overlap and thematic synergies. The objective is to introduce the situation in the programmes of IP Turku area and to initiate discussion on possibilities for cross programme exchange.
Feedback exercise yes x no□ Indicate whether a feedback exercise will take place
Feedback questionnaire at the event

Subject Number	Subject Title
7	Network cooperation
	Programme Management

Output Indicator - Laboratory Groups: Environment and SMES & 20% and 10% rules

Output Indicators - COOPERATION/Exchange and Transfer

x Framework for laboratory groups and pilot networks

Target: 2

Location: Various locations within the operational area

Calendar – tick the months for the preparatory work and/or the final delivery

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1							х	х	х	х	х	Х
2												

Description of the output(s) including target groups (aim to be concise yet exhaustive) (programmes involved)

The laboratory groups and/or pilot networks will be invited from the members of thematic networks. The thematic content for pilot groups is drawn from the results of the surveys intended to IP Turku will contract two surveys during 2008:

- (i) Thematic approach of Programmes in the area towards environment and SME development
- (ii) Implementation of 20% and 10% rules in the programmes within Baltic Sea area focussing on both cross

Objective and external cooperation.

Results of these surveys will form the basis for Thematic Networks and will determine the extent of the thematic approach necessary for the programmes. In particular the project assessment/evaluation expert network will be established basing on these results. Nature of activity is ongoing throughout the year.

In 2008 IP Turku will assess the feasibility and need for a particular Laboratory Group.

Result Indicator



Result Indicators - COOPERATION x Members of Networks Total number: 12 **Description of the results including target groups** (aim to be concise yet exhaustive) The laboratory groups and/or pilot networks will be invited from the members of thematic networks. Such groups will be the Task Groups for developing new concepts for thematic approach, project assessment/evaluation and cross Objective/Programme approaches. Feedback exercise yes x no□ Indicate whether a feedback exercise will take place Evaluation interviews with task group members Result Indicators - COOPERATION x Number of new Contacts Total number: 66 Description of the results including target groups (aim to be concise yet exhaustive) The laboratory groups and/or pilot networks will be invited from the members of thematic networks. Such groups will be the Task Groups for developing new concepts for thematic approach, project assessment/evaluation and cross Objective/Programme approaches. Feedback exercise yes x no□ Indicate whether a feedback exercise will take place Evaluation interviews with task group members Subject Number Subject Title

Subject	Subject Title											
8	Dissemination and Publicity											
Output	Output Indicator 3.1 – Publicity materials											
x Promo Target: y Publicly a Paper: x INTERAG	Output Indicators – DISSEMINATION & PUBLICITY x Promotional Activities Target: yes Publicly available: yes Paper: x yes no INTERACT Website: x yes no											
Calenda	Calendar – tick the months for the preparatory work and/or the final delivery											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1							х	х	х	х	х	х
2												

Description of the output(s) including target groups (aim to be concise yet exhaustive) (programmes involved)



IP Turku will disseminate INTERACT information and results by several means. The most direct dissemination method is distribution of materials at the events. One set of materials is distributed to each participant of an event. Additional copies can be downloaded from website. In addition to participating in the joint promotion activities of INTERACT coordinated by the IS, IP Turku will promote INTERACT Programme and its services in events organised by CBC programmes and other associated partners of programmes. This is done in form of information stands and/or by providing informative presentations. In addition to informing of services and events, there will be promotion on secondary documents being available to programme partners: the manuals, the handbooks, applicant's package etc. Similar presence is foreseen to take place in relevant events of the hosting organisation.

IP Turku will also produce press releases and informative articles in connection to events and offer them to targeted media related to regional development in the area. Such releases will be given in local languages.

Result Indicator
Result Indicators – DISSEMINATION & PUBLICITY x Number of paper copies distributed Total number: 200
Description of the results including target groups (aim to be concise yet exhaustive)
Material sets are compiled of existing INTERACT training materials and/or of new materials produced for events. Each set contains different number of publications. They may be distributed either by hard copy printouts or soft copies on USB sticks or by downloading from website

Feedback is collected by assessing event evaluations, by interviewing clients in needs assessment meetings and by download counters on the website

Feedback exercise yes x no□ Indicate whether a feedback exercise will take place

Subject	Numb	er		Subject Title									
9				Dissen	nination	n and P	ublicity						
Output I	ndicat	or 3.2.	- Supp	orting C	Output -	- INTER	ACT W	ebsite					
Output Ir	t Indicators – DISSEMINATION & PUBLICITY Portal												
Paper: 🗀	Target: 1 Publicly available: yes Paper: □ yes x no NTERACT Website: x yes □ no												
Calenda	lendar – tick the months for the preparatory work and/or the final delivery												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
1							Х	Х	Х	Х	Х	Х	



			•			•	•	•		•	•	
Descrip (progran				s) inclu	iding t	arget ç	groups	(aim to	be co	oncise	yet exh	austive)
Contribu	itions a	and upd	lates fro	m all I	Ps to t	he INT	ERACT	website	structu	ure and	conten	t, to be
coordina	ited by	the Cor	nmunica	ation Gr	oup.							
Subject	Numb	er		Subjec	t Title							
10				Coordi	nation	with/in	the Mai	naging	System	l		
Output	Indicat	or 4.1 –	Update	ed Tool	s and F	Resourc	es					
Output I x Refined Target: 1 Publicly a INTERAG	d and U _l available	pdated T e: yes	ools	ES/Too	ls							
Calenda	Calendar – tick the months for the preparatory work and/or the final delivery											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1							х	х	х	х	х	Х
2												
Descrip (progran				s) inclu	iding t	arget g	roups	(aim to	be co	oncise	yet exh	austive)
The upd	ate of 7	Tools fro	om the II	NTERA	CT Web	osite is t	o be cod	ordinate	d by the	Conter	nt Group).
Result I	ndicate	or										
Result Ir		_	SOURC	ES								
Result Ir x Numbe					ıre used							
Descrip	tion of	the res	ults inc	luding	target	groups	(aim to	be conc	ise yet (exhaust	ive)	
Feedba	ck exe	rcise ye	s 🗆 no	Indica	ate whe	ther a fe	edback	exercis	e will ta	ke place	9	
Describe	e the fe	edback	exercis	e (e.g. a	questic	onnaire	filled in l	by all pa	articipan	ts etc)		
Subject	Numb	er		Subjec	t Title							

Subject Number	Subject Title



11		Coordi	nation	with/in	the Mai	naging	System			
Output Indicator	r									
Output Indicators – MANAGEMENT/Quality Management (no result indicators) x CooG and other permanent work groups Quality Assurance Manager Employed Manuals describing standardised core processes A certification scheme for contributors (thematic or pilot networks) x Staff trainings x Focus Group with Stakeholders x Required reports x Establishment and maintenance of INTERACT 2007 – 2013 Corporate Identity Calendar – tick the months for the preparatory work and/or the final delivery										
	eb Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1 🗆 🗆					х	х	х	х	х	х
2 🗆										
<u>-</u>	Description of the output(s) including target groups (aim to be concise yet exhaustive) (programmes involved)									
IP Turku contribu and trainings with		-			Managin	ig Syste	em and	perman	ent wor	kgroups



Signature of Legal Representative of the contracted institution

Name of Legal Representative	
Position in the institution	
Date and place	
Stamp	
Signature	



Cut Indicator of your choice below, paste it into the "Output Indicator" field + fill in

Output Indicators – RESOURCES/Knowledge base Studies
Target: Publicly available: Paper: ☐ yes ☐ no INTERACT Website: ☐ yes ☐ no
Output Indicators – COOPERATION/Network Coordination Two tier network set-up and coordination Enhancement and maintenance of external networking Target: Location:
Output Indicators – COOPERATION/Exchange and Transfer Seminars and Workshops
Output Indicators – DISSEMINATION & PUBLICITY
☐ Web Portal ☐ Newsletter ☐ Promotional Activities Target:
OPublicly available: Paper: yes no INTERACT Website: yes no
Output Indicators – MANAGEMENT/Quality Management (no result indicators) CooG and other permanent work groups Quality Assurance Manager Employed Manuals describing standadised core processes A certification scheme for contributors (thematic or pilot networks) Staff trainings Focus Group with Stakeholders Required reports Establishment and maintenance of INTERACT 2007 – 2013 Corporate Identity
Target:



Cut Indicator of your choice below, paste it into the "Result Indicator" field + fill in

Result Indicators – RESOURCES $\hfill \square$ Number of paper copies distributed $\hfill \square$ Number of downloads $\hfill \square$ Number of programmes in which tools are used
Total number: Location in Livelink:
Result Indicators – COOPERATION Number of new Contacts Members of Networks Audience reached with presentation Instances of advice Participant days Number of programmes in which tools are used
Total number:
Result Indicators – DISSEMINATION & PUBLICITY Media Coverage Visits to Website Number of paper copies distributed Number of downloads Number of programmes in which tools are used Number of instances of media coverage Total number: